

Cleaning instruction

Kenny&Mason tapware and accessories are made from premium quality brass, hand polished and then electroplated in a range of finishes. While Kenny&Mason coatings have a greater thickness and higher quality than usual, please follow these cleaning and care instructions in order to maintain the beauty of the product you have selected and to preserve your warranty.

The ideal care for all fittings is to dry them with a soft cloth after each use. Fittings should be regularly cleaned with warm water or a mild ph-neutral liquid soap and water and polished with a clean soft cloth. A microfiber cloth is gentle and effective for cleaning without scratching and needs only to be dampened to clean the product.

Residue left by personal hygiene products such as liquid soap, tooth paste, shampoo and shower gel can cause damage. Always rinse these off the fittings with clean water immediately after use.

Under no circumstances should harsh cleaning agents containing acidic, caustic or abrasive components or citrus, bleach or alcohol based substances be used to clean these fittings and should not be allowed to remain on metal finishes. Avoid dripping or overspraying such cleaning agents by covering the fixtures with a cloth or towel and metal finishes splashed with these products should be immediately rinsed with clean water and dried.

Do not use abrasive cloths, scouring pads, scrub sponges, steel wool etc as they may damage the surface.

If water causes lime or mineral deposits to build on the finish, place a cloth soaked in white vinegar over the deposits for several hours, then try a liquid soap cleanser. Drying the fitting with a soft cloth after each use will prevent mineral deposits.

Chrome

is the hardest and most durable finish in situations with daily cleaning. It may be cleaned with water or mild soap and water and dried off afterwards. It is still prudent to avoid commercial cleaning products which may contain corrosive chemicals.

Nickel And Brushed Nickel

finishes are known as “living finishes” which over time will develop a natural patina, giving them a distinctive classic look. Nickel and brushed nickel finishes require regular care and it is important to dry these finishes after use. Some water contains minerals that will leave deposits as water spots if allowed to dry on the finish. If this occurs, clean the fitting with soap and water and a soft cloth as above and occasionally give it a very light polish with Autosol (available from automotive suppliers) to restore the original sheen.

Gold

plated products contain real 18 carat gold in the coating and being the softest finish, should be treated as you would treat any piece of fine jewellery. They should only be cleaned with warm water and a mild ph-neutral liquid soap and dried with a chamois leather cloth. Gold plating can be scratched and discoloured by perfumes contained in some soaps and lotions and the finish on a frequently used fitting may over time wear on the handle where it is frequently touched.

Polished Brass And Old Brass

Is a natural uncoated finish and will age to a bronze colour. It can be cleaned with a mild soap and water which will not alter the ageing process. If used in an outdoor environment, the brass may garner some verdigris with greenish tinge in places giving a truly organic look. This will not affect the performance of the product. To stop the ageing the tap can be sprayed with beeswax and polished with a dry cloth.